

Equities | Derivatives | Commodities | Currency | Depository | Mutual Funds | NBFC | e-Broking

## **Escalation Matrix**:

Details of	Contact Person	Address	Contact no. (Working hours Monday to Friday 9 am to 5 pm)	Email id
Customer care	Hemant Chile	122-123-124, Laxmi Plaza, Laxmi Industrial Estate, New Link Road, Andheri (W), Mumbai - 400 053	022-40777500 Ext: 259	support@progressiveshares.com
Head of Customer care	Harikrishan Patel	122-123-124, Laxmi Plaza, Laxmi Industrial Estate, New Link Road, Andheri (W), Mumbai - 400 053	022-40777500 Ext: 258	hari@progressiveshares.com
Compliance Officer	Neha Oza	122-123-124, Laxmi Plaza, Laxmi Industrial Estate, New Link Road, Andheri (W), Mumbai - 400 053	022-40777500 Ext: 242	compliance@progressiveshares.com
CEO	Aditya Gaggar	122-123-124, Laxmi Plaza, Laxmi Industrial Estate, New Link Road, Andheri (W), Mumbai - 400 053	022-40777500 Ext: 200	aditya@progressiveshares.com

In the absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <a href="https://scores.gov.in/scores/Welcome.html">https://scores.gov.in/scores/Welcome.html</a> or Exchanges as follows:

NSE at https://investorhelpline.nseindia.com/NICEPLUS/

MCX at <a href="https://www.mcxindia.com/Investor-Services">https://www.mcxindia.com/Investor-Services</a>.

BSE at <a href="https://bsecrs.bseindia.com/ecomplaint/frmInvestorHome.aspx">https://bsecrs.bseindia.com/ecomplaint/frmInvestorHome.aspx</a>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES / Exchange portal.